



## Merrill Edge Small Business 401(k) Plan

### Need Help Logging In? Let Us Help!

#### Never logged in before?

**I am an Employee.** The best place to start is your Employer. Your Employer has or can obtain Employee Site “Account Access Information” for you from their Employer Site, Documents, Administrative Forms Kits, Employee Deferral Election Form. This document provides detailed instructions on how to access your Employee Site.

[Click here for New User Registration](#)

**I am an Employer.** If your plan is new to PAi, your login credentials will be the same ones picked during the sales process. If you are a new Employer login user, please ask the existing Employer login user to establish a Username and Password for you.

#### Logged in before but can't remember your login info?

If you have logged in before, you likely had to set up an account question and answer for times like this. Click “Forgot Password?” above the “Password” box. This process requires that you enter your Username so that we can provide a temporary password. Once successfully logged in, you will be required to change the password for future use.

#### Are you locked out?

If you are locked out, please call us to be unlocked. For security purposes, PAi only allows so many attempts before we protect your account against possible unauthorized use.

#### If the above suggestions don't help, contact us!

Our Customer Care Consultants are available between the hours of 8AM and 5PM Central Time, Monday through Friday (excluding market holidays). Our phone number is 866-890-4177, and your options are as follows:

Employer – Option 2

Individual – Option 4

